PDPA Notice

Dear Valued Members and Guests,

GREETINGS FROM MATRIX HOSPITALITY

As valued guests/members, we are writing to you and informing you of the **Personal Data Protection Act 2010 ("PDPA")** The PDPA is enacted to regulate the processing of personal data in commercial transaction and to provide for matters connected therewith and incidental thereto. For the purpose of this written notice, the terms "personal data" and "processing" shall have the same meaning as prescribed in the PDPA.

PERSONAL DATA NOTICE AND CONSENT FOR HOTEL AND CLUB

The personal data you have provided, including without limitation the information provided in the Club / Hotel Registration Card, online reservation page, website enquiry feedback, Guest Comment Form, WiFi Access, Membership Application Form, Function Confirmation Agreement and/or any further updates provided to us, Matrix Country Club ("d'Tempat Country Club"), Matrix Concepts Group and its subsidiaries, associates, affiliates and/or members within the Matrix Country Club Sdn Bhd ("d'Tempat Country Club"), (collectively referred to as "us", "our" or "we" in this Personal Data Notice) by you or provided by you to our sales and marketing agents, online booking engines, travel agents, tour operators as well as hotel, club and property operator and/or manager in relation to your personal data ("Personal Data") will be processed for the purpose of facilitating and administering your reservation and/or stay with us, to continuously communicate with you including but not limited to providing goods, responding to all your enquiries, maintaining records of your stay with us, facilitating and administering your club membership, maintaining our club membership records, collecting outstanding payments, providing you with our services, receiving feedback and/or conducting surveys on our services including for research and development and/or to provide you with information on our company, or group of companies and business partner on our new services or promotions which may be of interest to you, reporting to relevant regulatory authorities and/or to comply with any order of court or directive from investigating any alleged offence, misdeed and/or abuse or to enforce aby of the terms in the agreements between us, where such action is necessary to protect and defend our rights or property and/or such other purposes referred to in our Personal Data Protection Policy (collectively, "Purposes").

We also wish to inform you that your Personal Data may be disclosed to third parties if required to do so by law or in good faith, such as to our subsidiaries, associates, affiliates and/or members within the Matrix Country Club Sdn Bhd ("d'Tempat Country Club"), Matrix Concepts Group and/or our service providers and/or all regulatory and relevant authorities and such other classes of third parties referred to in our Personal

Data Protection Policy, which may be located within or outside Malaysia, for reasons relating to the Purposes.

Designation: Sales & Marketing Manager Company Name: Matrix Country Club Sdn Bhd

Tel No.: 606 - 792 2688 Fax No.: 606 - 792 3363

Email: <u>marcom@dtempat.com.my</u>

Any inquiries, corrections or complaints with respect to your Personal Data should also be channeled to us in this manner.

Please note that it will be necessary for us to process your Personal Data for the Purposes, without which we will not be able to carry out the Purposes. We will do our best to protect your personal data and looking forward to giving you our best level of service.

You represent and warrant that the consent of third parties (e.g. spouse, children, partner, travel companion, emergency contact person and/or authorised representatives) whose personal data you have provided and disclosed to us have been sufficiently obtained to allow us to process the same in relation to the Purposes.

Please visit our website at http://www.dtempat.com/termsofuseprivacypolicy to view our Privacy Policy.

We trust that you will consent and agree to the terms above with respect to the processing of your Personal Data by us. If we do not receive any response from you on the above, we shall assume that you have read, understood and are agreeable to the same.